



Cottage Booking Conditions Summer/Autumn 2020

In order to ensure the safety of our guests and staff this season, we are imposing the following restrictions and bookings protocol.

As we all adjust to the “new normal”, we ask that you respect safe distancing and accept that we cannot extend our usual relaxed and welcoming environment.

- We regret that we will not be offering our usual personal welcome to cottage guests. The cottage will have been thoroughly cleaned and disinfected prior to your arrival and keys left on the inside of the door. We ask that you do not arrive before **5pm** on the first day and leave by **9am** on the final day to allow us time to complete the extra cleaning regime required.
- Guest movement on site is restricted to the designated area of the cottage and it's own garden space and we ask that social distancing rules are adhered to at all times. Regretfully, no visitors are permitted. The gate nearest to the goose enclosure is open to enable access on foot to the moor (please use the roadway that runs behind the house and turn right up the hill). Apart from this, guests may only move between the cottage and the main gate in a vehicle. Parents please note that the play area and sandpit are not in use and that the campsite is out of bounds to cottage guests.
- Rubbish must be securely bagged and tied and left outside the cottage. Please do not leave anything that will not fit into a black bin bag.
- Dogs must be kept on a lead or tether at all times. If you need to take your dog out further than the cottage lawn area whilst on site, please confine your walk to the little lane which runs between the stone walls at the bottom of the yard.
- It is with sadness that we will not be offering any of our usual catering options this year. This includes our customary complimentary cream tea/welcome pack on arrival.
- If you have a problem or need to speak to us, please contact us by 'phone: John 07836 294296 or Lyn 07786 395394. Please do not come to the house or walk across in front of the main house. If we have to enter the cottage to attend to a problem, we will request you to vacate for a period of time whilst we investigate.

I agree that I will ensure that my whole party will abide by the above conditions.

Signed by lead guest _____ Date _____

We sincerely hope that these restrictions will be temporary until the outbreak of Covid 19 is brought under control. Thank you for your compliance.